

NEWPORT I

WARRANTY INFORMATION

Lifetime Residential Warranty **17 Year Commercial Warranty**

****Please read carefully***

This guarantee is for replacement or refund of the vinyl plank flooring only, not labor (including the cost of labor for installation of the replacement floor) or costs incurred with loss of time, incidental expenses or any other damage.

****It does not cover damage from improper installation or maintenance (including side or end gapping), burns, tears, indentations, stains or reduction in gloss level due to normal use and/or exterior applications, or failure to follow all installation guidelines. Gapping, shrinkage, squeaks, fading or structural sub-floor related issues are not covered under this warranty. Temperature variations; excessive heat or below freezing (-4°C/ 25°F) and below) may cause expansion or contraction of the product.***

****Failure to use Shamrock Surfaces approved adhesive may void your warranty.***

****Failure to allow adequate acclimatization prior to installation may void your warranty.***

****Failure to meet all SUITABLE SURFACES and SUITABLE ENVIRONMENTS standards found in the installation guide may void your warranty.***

****If visual or mechanical defects are present***

at the time of installation, and the product is installed anyway will render the warranty void

Lifetime Residential Warranty

Our Lifetime Residential Limited Warranty for vinyl plank means that from the date of purchase, your floor will be free from manufacturing defects and will not wear through or permanently stain from common household products when installed and maintained according to instructions supplied with each carton. Lifetime warranty (35 years) is non-transferable.

17-Year Commercial Warranty

Our 17 Year Limited Commercial Warranty for vinyl plank means that for 17 years, from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. Improper installation or workmanship should be directed to the contractor who installed the floor.

Claims

This guarantee applies only to the original purchaser and proof of purchase is required for all claims. Claims for wear must show a minimum dime size area. This guarantee is pro-rated based on the amount of time the floor has been installed. If you wish to file a claim under warranty, contact the authorized dealer where the flooring was purchased.



Shamrock Surfaces